



Controls & Avionics Solutions  
Customer Support & Services



Keeping our customers  
a step ahead

[baesystems-ps.com](http://baesystems-ps.com)



**BAE SYSTEMS**

# BAE Systems is a world leader in providing innovative aftermarket support across the commercial and military domains.

We offer support that keeps our customer's fleets airworthy by ensuring the safety and reliability of flight-critical systems. We have strategically located global service centers to comprehensively meet our customers' requirements at all operational levels, supporting more than 600 operators and 20,000 aircraft worldwide.



## Why customers choose us:

- Lower cost of ownership
- Quick turn-around-times
- Trusted, long-term customer relationships
- Factory quality parts and service
- Proven customer service and support



Our design and manufacturing experience uniquely positions us to provide our customers with innovative factory overhaul and upgrades programs. We restore flight critical parts to meet our extensive original equipment manufacture quality standards and extend the product life cycle.



**Exchange, lease, and overhaul program:**

Our forward exchange program was developed with our customer in mind to reduce fleet and spares related costs by aligning to the fully interchangeable standard.

**Spares and asset management:**

With readily available factory repair and replacement parts, we cut out the middle man. We reduce turn-around-time and improve service quality by minimizing points of failure, allowing our customers to reach the highest levels of fleet readiness and availability at the lowest cost.

**Test equipment and technical services:**

We provide technical help desk, test equipment and integrated logistical support, and portable test solutions to prevent extended service time.

**Worldwide sales support:**

Our regional sales directors are located around the world, in multiple time zones, to advocate on your behalf by offering service alternatives that can help reduce life cycle cost.

**Aircraft-on-ground (AOG) support:**

Our service team is available 24/7 to prevent further delays and cancellations.



**We deliver a unique advantage with flight critical electronic overhauls:**

Our robust overhaul process has been developed through our extensive knowledge of severe engine environments, design attributes, and repair history to improve the reliability of flight critical systems. We minimize fleet downtime with our flexible overhaul options that can fit into regularly scheduled engine maintenance.

This comprehensive process helps customers:

- Prolong the life of the flight critical electronics
- Avoid Aircraft-on-Ground (AoG) delays while mitigating costly, untimely failures
- Extend the warranty of the flight critical electronics



